Staff Senate Meeting Agenda
South Meeting Room, Newcomb Hall
May 10, 2018
11:00 AM – 1 PM

11:00  Welcome & Announcements  Michael Phillips
11:05  Presentation: Advancement  Mark Luellen and Peter Grant
11:25  Presentation: Identity and Access Management Systems  Mark Cox
11:25  Senate Business: Exec Updates  Exec
11:25  Senate Business: Senator Feedback on Planning for Next Year  Senate
12:30  Senate Business: Elections  Kendall Howell

Next Meeting:
Wednesday July 11, 2018
Staff Senate Luncheon
Colonnade Club
Teresa Sullivan
UNIVERSITY ADVANCEMENT STRUCTURE

The Vice President for Advancement provides leadership and coordination for all fundraising and engagement programs across Grounds including University Advancement, which is made up of ~210 employees within the following divisions:

- University Development
- Engagement and Annual Giving
- Health System Development
- Advancement Operations
- Advancement Communications
Twenty-six UVA-related foundations support the University’s mission, strategy, and operating goals. Each foundation is unique in its objectives, yet all share a vision to promote the University as one of the preeminent public institutions in the nation. Sixteen of the University’s foundations raise funds and/or support philanthropic endeavors to benefit UVA’s schools and units. Each foundation is a separate 501(c)(3) organization with its own leadership board.

All UVA-related foundations maintain a strong relationship with the University through a collaborative framework for foundation and University interactions, working together to strengthen the University community. Foundations operate and abide by the terms set forth by Board of Visitors and provide annual reporting, certification, and compliance documentation to the University.
ADVANCEMENT BY THE NUMBERS

- 70,479 distinct donors (individuals and organizations) gave to UVA in fiscal year 2016-2017.

- Last year, donors created 151 new endowments in support of students, faculty, and University initiatives.

- UVA Clubs in over 100 cities and regions held more than 1,000 events around the world last year.

- 122 faculty members participated in 233 seminars and panel discussions organized by Lifelong Learning in the 2016-17 academic year.
PHILANTHROPIC GROWTH

In UVA’s last philanthropic campaign, the institution raised $3.05 billion in support. Since the completion of that campaign in June 2013, the University has raised over $1.7 billion.

Total Fundraising Commitments (in millions)

- 2013-2014: $274.2
- 2014-2015: $338.9
- 2015-2016: $315.8
- 2016-2017: $359.4
- 2017-2018 (through April): $433.0
Including endowment distributions and gifts, private philanthropy contributes 21% of revenue for the Academic Division and Wise.

Image from the University’s 2016-2017 Financial Report
Mark Cox
Identity and Access Management Systems
Identity & Access Management at UVA

Right people. Right access. Right now.
Identity & Access Management at UVA

Agenda

- Top 10 List for Phase 1
- Timeline Update
- Ufirst Impact
- Summer Deliverables
  - AD/LDAP/Gmail Overview
  - Account Claim
  - Other Self-Service Functionality
- Late Summer Deliverables
  - Sponsored Accounts
- Future
IAM Phase 1 – Top Ten List

1. Simplified and streamlined account claiming and activation
2. Better Data - accurate delineation of user classification, including contingent workers & retirees
3. Concurrent multi-role affiliations
4. Near real-time connectors between Identity Management and its source and target systems
5. Improved provisioning, de-activation & de-provisioning
6. Automatic email creation when appropriate
7. SMTP/Vanity “From” Email Address Option
8. Ability to set preferred professional/directory names
9. User Self-Service Portal
10. Sponsorship & accountability for Affiliate accounts

New IAM System Goals
## Phase 1 Timeline

### Deliverable Group #1

<table>
<thead>
<tr>
<th>Task</th>
<th>Target Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Architecture</td>
<td></td>
</tr>
<tr>
<td>- Build Development Instance</td>
<td>8/1/2017</td>
</tr>
<tr>
<td>- Install Development Instance</td>
<td>8/21/2017</td>
</tr>
<tr>
<td>- Build TEST</td>
<td>9/1/2017</td>
</tr>
<tr>
<td>- Install TEST Instance</td>
<td>10/1/2017</td>
</tr>
<tr>
<td>- Build PROD</td>
<td>9/15/2017</td>
</tr>
<tr>
<td>- Install PROD Instance</td>
<td>11/1/2017</td>
</tr>
<tr>
<td>Foundational Task</td>
<td></td>
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<tr>
<td>- Matching Logic</td>
<td>11/30/2017</td>
</tr>
<tr>
<td>- Beginning to delineate Contractors/Retirees in CUDB</td>
<td>11/30/2017</td>
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### Deliverable Group #2

<table>
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<tr>
<th>Task</th>
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<tbody>
<tr>
<td>Architecture</td>
<td></td>
</tr>
<tr>
<td>- Install PROD Instance</td>
<td></td>
</tr>
<tr>
<td>Interfaces</td>
<td></td>
</tr>
<tr>
<td>- LDAP</td>
<td>Summer 2018</td>
</tr>
<tr>
<td>- AD</td>
<td>Summer 2018</td>
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<tr>
<td>- GMail (Student)</td>
<td>Summer 2018</td>
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### Deliverable Group #3

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<th>Task</th>
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<tr>
<td>Foundational Task</td>
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<tr>
<td>- Matching Logic</td>
<td></td>
</tr>
<tr>
<td>- Beginning to delineate Contractors/Retirees in CUDB</td>
<td></td>
</tr>
<tr>
<td>Interfaces</td>
<td></td>
</tr>
<tr>
<td>- CUDB/Fischer Sync</td>
<td>12/1/2017</td>
</tr>
<tr>
<td>- PeopleSoft SIS</td>
<td>12/1/2017</td>
</tr>
<tr>
<td>- Jenzabar SIS</td>
<td>12/1/2017</td>
</tr>
<tr>
<td>Self Service</td>
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<tr>
<td>- Account Claim</td>
<td>Summer 2018</td>
</tr>
<tr>
<td>- Password Management</td>
<td>Summer 2018</td>
</tr>
<tr>
<td>- Preferred Name Management</td>
<td>Summer 2018</td>
</tr>
<tr>
<td>- Manage SMTP From email addr &amp; alias (Academic)</td>
<td>Summer 2018</td>
</tr>
</tbody>
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### Original Deliverable Group #4

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<tr>
<th>Task</th>
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<tr>
<td>Interfaces</td>
<td></td>
</tr>
<tr>
<td>- Workday Interface</td>
<td>7/1/2018</td>
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<tr>
<td>- O365 Automated Provisioning</td>
<td>7/1/2018</td>
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<tr>
<td>- Enhanced Provisioning and De-provisioning</td>
<td>7/1/2018</td>
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<tr>
<td>- Improved Employee Data in LDAP/AD</td>
<td>7/1/2018</td>
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<tr>
<td>Access Request Provisioning</td>
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</tr>
<tr>
<td>- Administrative Access Request to Workday</td>
<td>7/1/2018</td>
</tr>
<tr>
<td>- Contractor/Sponsored Affiliate Request</td>
<td>Summer 2018</td>
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*Dependent upon Ufirst Project
Summer Deliverables

Active Directory, Private LDAP, Public LDAP, Gmail

- Users will be setup in the directory immediately upon gaining a role
- Attributes will be updated in a near real time manner
- Some legacy attributes will be populated with the same logic as exists today, in order to support current systems and expectations. These will be enhanced over time.
- New attributes will be assigned, such as Active Directory security groups representative of roles
- Student Gmail account creation
Summer Deliverables

Identifying Information

- Defined roles and various attributes will exist in our directories – Active Directory/LDAP
- Ready for consumption by applications

<table>
<thead>
<tr>
<th>Roles: (RBAC)</th>
<th>Attributes: (ABAC)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student Applicant</td>
<td>Wise/UVA Student</td>
</tr>
<tr>
<td>Student</td>
<td>Undergraduate/ Graduate Student</td>
</tr>
<tr>
<td>Wise Student</td>
<td>Graduate Student</td>
</tr>
<tr>
<td>Former Student</td>
<td>SIS Program/Career</td>
</tr>
<tr>
<td>Alumni</td>
<td></td>
</tr>
</tbody>
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Eduperson primary affiliation will continue with existing logic.
*Eduperson scoped affiliation will contain multiple affiliations.

*Use this for comprehensive affiliation data
New Account Claim Process for Obtaining Academic Computing Resources

- New users (those with no previous Computing ID) will receive an email (with Activation Code) to claim their Computing ID.
- The email will be sent to the email address provided as they applied to UVA as a Student or Employee.

The email will instruct them to visit the Account Claim Website. There they will:

a) Provide identifiable information and Activation Code
b) Set their security questions
c) Set their password
d) Be instructed to enroll in Duo (14-day countdown will be set for Duo/2-Step enforcement) with link to existing Duo enrollment portal
Summer Deliverables

Account Claim

Claim My Account
Allows you to quickly and securely claim your account as well as set your password.

1. Claim Account - Enter your user information

- **First Name:**
- **Last Name:**
- **Activation Code:** Students - Please enter your Student Information System SIS ID
  Employees - Please enter the code received at your personal email address
- **Birth Date:**
  - mm/dd/yyyy - Ex: 01/01/1998

* Required field

SUBMIT
What else can I do in this new portal?

1) *Set a Full Preferred Name to be used in PeopleSearch and the online email address book (GAL)

2) Set a email alias, including an SMTP ‘From’ email for central ITS Office 365 Email account

3) Request/Approve/Renew a Sponsored Account – (Summer 2018)

4) Password Management

5) Security Question Management

6) Account Recovery due to lost/forgotten credentials

7) Manage your personal email address and mobile number for future self-service password reset, as/if necessary

* Full preferred name will be sent back to SIS, Jenzabar, and Workday
Late Summer Deliverable
Sponsored Accounts

- University Employee request a Sponsored Account in the Identity Self Service Portal.
- The employee will supply basic information needed in order to create an account.
- The start date/end date and the Sponsored Account type are required.
- The user is presented with an acknowledgement to agree to policy.
- An automated matching process will begin.
- If the employee does not hold a manager role, the request is sent to their manager for approval.
- Once approved, the account is created.
- The Sponsored Account holder then performs the Account Claim Process.
Future Phase(s) Roadmap

- UVA Medical Center specific requirements (Fischer connectors, request-based access, etc.)
- Esharp system replacement
- Full decommission of CUDB and all remaining (~ 80 – 90) feeds
- Fischer IAM views for various Help Desk organizations (ITS, HIT, SOM, Law, McIntire, Darden)
- Transition from ServiceNow for all request-based service provisioning
- Integration with a Group Management tool
- Fischer connectors to other AD forests
- Further reduction in PW stores
- Access certification
- Enhancements to NetBadge authorization via multiple affiliations
- More auditing, reporting and analytics
- And more...

Fischer becomes central repository, source of truth, for all central service provisioning
Questions
Identity & Access Management at UVA

Right people. Right access. Right now.

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Dana German, Deputy CIO, dgerman@virginia.edu
Mark Cox, IAM Program Manager, mwcox@virginia.edu
Kendall Howell
Elections
EXEC UPDATE – WHAT HAVE WE BEEN DOING?

• Succession planning and elections
• Website improvements
• Not planning a June meeting
• Discussing the things we are about to discuss with you
Action Items for Next Year

• Kelley Stuck – succession planning / leadership for staff
• Connect with allies on the BOV?
• How does Staff Senate demonstrate value to leadership? How do we add value?
• Staff Senate organizational structure – representation currently by org chart that keeps changing
• What leaders should we work to cultivate relationships with? Why?
• ...

Speaker/Topic ideas for Next Year

- President Ryan
- Gloria Graham – new EVP for Safety and Security
- Carla Williams – new Athletics Director
- Speakers related to leadership development?
- Workshops for Senate lead by Organizational Excellence?
- Employee Code of Conduct
- ...?
Next Meeting:
Wednesday July 11, 2018
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Colonnade Club
Teresa Sullivan
(No June Meeting Unless Something Comes Up)